Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently amended) A method for automatically provisioning a plurality of computing devices in accordance with established policies, the method comprising the steps of:

creating a plurality of templates reflecting said policies;

expanding at least one template at a central location to create a document comprising expanded information; and

providing sending from the central location the document comprising the expanded information to said plurality of computing devices.

- 2. (Original) The method of claim 1, further comprising interpreting the expanded information by agents which are respectively resident on each of said plurality of computing devices.
- 3. (Previously presented) The method of claim 1, wherein the structure of said plurality of templates includes conditional statements that determine whether a template is to be expanded with predetermined information on the basis of the computing device to which the expanded information is being provided.
- 4 (Previously presented) The method of claim 3, wherein the plurality of templates includes a first category of templates that reflect policies applicable to all of the plurality of computing devices.

- 5. (Previously presented) The method of claim 4, wherein the plurality of templates includes a second category of templates that reflect policies applicable to only a subset of the plurality of computing devices.
- 6. (Previously presented) The method of claim 4, wherein the plurality of templates includes another category of templates that reflect policies applicable to only a particular type of the plurality of computing devices.
- 7. (Previously presented) The method of claim 1, wherein said policies are security polices regarding user access to each of the plurality of computing devices.
- 8. (Previously presented) A system for automatically provisioning a plurality of computing devices in accordance with established policies, the system comprising:
 - a database system which stores a plurality of templates which reflect said polices;
 - a plurality of agents which are respectively resident on each of said plurality of computing devices, and which communicate with said database system to obtain information with regard to provisioning and maintenance of the respective computing devices; and
 - a communications gateway through which communication messages are exchanged between said agents and said database system, wherein said communications gateway is configured to:

retrieve individual ones of the plurality of templates;
expand the retrieved templates to create respective
documents containing combined template
information and expanded information; and

provide the documents containing the combined template information and expanded information to said plurality of agents.

- 9. (Previously presented) The system of claim 8, wherein the structure of said plurality of templates includes conditional statements that determine whether a template is to be expanded with predetermined information on the basis of the computing device to which the expanded information is being provided.
- 10. (Previously presented) The system of claim 9, wherein the plurality of templates includes a first category of templates that reflect policies applicable to all of the plurality of computing devices.
- 11. (Previously presented) The system of claim 10, wherein the plurality of templates includes a second category of templates that reflect policies applicable to a subset of the plurality of computing devices.
- 12. (Previously presented) The system of claim 10, wherein the plurality of templates includes another category of templates that reflect policies applicable to a particular type of the plurality of computing devices.
- 13. (Previously presented) The system of claim 8, wherein said policies are security polices regarding user access to each of the plurality of computing devices.
- 14. (Previously presented) The system of claim 8, wherein at least one template includes a reference to information external to the template, and wherein said communication gateway expands the template by creating a

document that includes information contained in the template and said external information.

- 15. (Previously presented) The system of claim 14 wherein said document is an XML document.
- 16. (Previously presented) The system of claim 14 wherein said external information comprises a list of users.
- 17. (Previously presented) The system of claim 9 wherein said communications gateway expands a template to include information contained in a conditional statement only if the computing device to which said expanded information is to be provided meets the condition.
- 18. (Currently amended) The method of claim 1, wherein at least one template includes a reference to information external to the template, and wherein said expanding step comprises creating a the document that includes information contained in the template and said external information.
- 19. (Previously presented) The method of claim 18, wherein said document is an XML document.
- 20. (Previously presented) The method of claim 18, wherein said external information comprises a list of users.
- 21. (Previously presented) The method of claim 3, wherein said expanding step includes the step of including information contained in a conditional statement only if the computing device to which said expanded information is to be provided meets the condition.

- 22. (Currently amended) A method of controlling user access to networked computing devices, comprising the steps of:
 - storing a plurality of templates that identify user-access policies for respective ones of said devices, at least one of said templates including a reference to information that is external to the template;
 - retrieving a template that pertains to a given one of said devices and creating a document at a central location comprising a listing of users identified in said template and users identified by any externally referenced information; and
 - providing said document from said central location to the given one of said devices.
- 23. (Previously presented) The method of claim 22 where said document is an XML document.
- 24. (Previously presented) The method of claim 22 wherein said external information comprises a list of users.
- 25. (Previously presented) The method of claim 24 wherein all of the users on said list perform a specified role relative to said computing devices.
- 26. (Previously presented) The method of claim 22 wherein at least one of said templates includes a conditional statement, and the step of creating a document comprises including information from said conditional statement in said document only if said given device meets the condition.
- 27. (Previously presented) The method of claim 22, wherein said plurality of templates are classified into at least two categories, wherein a template in a first

category pertains to all of the computing devices, and a template in a second category pertains to a subset of said computing devices.

- 28. (Previously presented) The method of claim 27, wherein a template in said second category inherits policies contained in a template of said first category.
- 29. (Previously presented) The method of claim 28, wherein said inheritance can be selectively disabled.
- 30. (Previously presented) The method of claim 28, further including a third category of templates that pertain to specific devices and inherit policies from templates in said second category.
- 31. (Currently amended) A method for controlling user access to networked computing devices, comprising the steps of:
 - storing a plurality of templates that identify user-access policies for respective ones of said devices, at least one of said templates including a conditional statement;
 - retrieving a template that pertains to a given one of said devices and creating a document at a central location comprising a listing of users identified in said template, and users identified in any conditional statement if said given device meets the condition; and providing said document from said central location to the given one of said devices.
- 32. (Previously presented) The method of claim 31, wherein said document is an XML document.

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- 33. (Previously presented) The method of claim 31, wherein said plurality of templates are classified into at least two categories, wherein a template in a first category pertains to all of the computing devices, and a template in a second category pertains to a subset of said computing devices.
- 34. (Previously presented) The method of claim 33, wherein a template in said second category inherits policies contained in a template of said first category.
- 35. (Previously presented) The method of claim 34, wherein said inheritance can be selectively disabled.
- 36. (Previously presented) The method of claim 34, further including a third category of templates that pertain to specific devices and inherit policies from templates in said second category.